# UNIVERSITY OF RAJASTHAN, **JAIPUR**

M.A./M.SC./M.COM

Resource Management Master of Hyman

> 2013-2014 (PREVIOUS)-I/II SEMESTER 2014-2015 (FINAL)- III/IV SEMESTER

Prepaired by - Rushb
Checked by - 29

Moster of Human Resource Managem Syllabus Correctes 2. Eligibility:

A candidate who has secured more than 50% or CGPA of 3.0 in the UGC Seven Point / scale [ 45% or CGPA 2.5 in the UGC Seven Point Scale for SC/ST/Non-creamy layer/ OBC] or equivalent in the Bachelor degree in Science or Engineering or Technology or Medicine or Pharmaceutical Science shall be eligible for admission to Fir Semester of a Master of Science course.

# 3. Scheme of Examination:

- Each theory paper EoSE shap carry 100 marks The EoSE will be of 3 hours duration. Part 'A' of theory paper shall contain 10 Short Answer Questions of 20 marks, based on knowledge, understanding and applications of the topics/texts covered in the synaous. Each question win carry one mark for correct answer.
- Part "B" of paper will consisting of Four questions with internal choice (except in cases where a different scheme is specifically specified in the syllabus of 20 mark (2) each. The limit of answer will be five pages.
- Each Laboratory EoSE will be of four/six hour durations and involve laboratory (3)experiments/exercises, and viva-voce examination with weightage in ratio of 75:25.

## 4. Course Structure:

The details of the courses with code. title and the credits assign are as given below.

Abbreviations Used

## Course Category

CCC: Compulsory Core Course

ECC: Elective Core Course

OEC: Open Elective Course

SC: Supportive Course

SSC: Self Study Core Course

SEM: Seminar

PRJ: Project Work

RP: Research Publication

## Contact Hours

L: Lecture

T: Tutorial

P: Practical or Other

S: Self Study

## Relative Weights

IA: Internal Assessment (Attendance/Classroom Participation/Quiz/Home Assignment etc.)

ST: Sessional Test

EoSE: End of Semester Examination

## FIRST SEMESTER

| S.<br>No. | Sub.<br>Code | Course Title   | Course<br>Category | Credit |    | Contact Hours<br>Per week |   |      | EoSE<br>Duration (Hrs.) |  |  |
|-----------|--------------|----------------|--------------------|--------|----|---------------------------|---|------|-------------------------|--|--|
|           |              |                |                    |        | E  | T                         | P | Thy. | P.                      |  |  |
| 1.        | HRM          | Human          | CCC                | 8      | 6  | 3                         | 0 | 3    | 0                       |  |  |
| 1         | 101          | Resource Mgt.  |                    |        |    | 1                         | 1 |      |                         |  |  |
|           |              | (Pri. & Prct.) |                    |        |    | <u> </u>                  | İ |      | İ                       |  |  |
| 2.        | HRM          | Organizational | · CC               | 7      | 4- | 2                         | 0 | 3    | 0                       |  |  |
|           | 102          | Change         |                    |        | 45 |                           |   |      |                         |  |  |
| 3.        | HRM          | Labour         | · CC               | 7      | 4  | 2                         | 0 | 3    | ()                      |  |  |
|           | 103          | Economics &    |                    |        | 5  |                           | Ì |      | ,                       |  |  |
|           | i            | Labour         |                    |        | 2  |                           |   |      | ]                       |  |  |
|           |              | Welfare        |                    |        |    |                           |   |      |                         |  |  |
| 4.        | HRM          | Industrial     | CCC                | 7      | 4  | 2                         | 0 | 3    | 0                       |  |  |
|           | 104          | Relations &    |                    |        | 5  |                           |   |      |                         |  |  |
|           |              | Social         |                    |        |    |                           |   |      |                         |  |  |
|           |              | Security       |                    |        |    |                           |   | **=  |                         |  |  |
| 5.        | HRM          | Labour Laws    | CCC                | 7      | An | 2                         | 0 | 3    | 0                       |  |  |
|           | 105          | in India       |                    |        | 5  |                           |   |      |                         |  |  |

#### SECOND SEMESTER

| S.<br>No. | Sub.<br>Code | Course Title   | Course<br>Category | Credit | 1 | ntact H |   | EoSE<br>Duration (Hrs.) |    |  |
|-----------|--------------|----------------|--------------------|--------|---|---------|---|-------------------------|----|--|
|           |              |                |                    |        | E | T       | P | Thy.                    | P. |  |
| 1         | HRM          | Mgt. Concept   | CCC                | 8      | 6 | 3       | 0 | 3                       | 0  |  |
|           | 201          | & Org.         |                    |        |   | l       |   |                         |    |  |
|           |              | Behaviour      |                    |        | • | 1       |   |                         |    |  |
| 2         | HRM          | Designing      | CCC                | 7      | A | 2       | 0 | 3                       | 0  |  |
|           | 202          | Organizational |                    |        | 5 |         |   |                         |    |  |
|           |              | Structure      |                    |        |   |         |   |                         |    |  |
| 2         | HRM          | Training and   | C'CC               | 7      | A | 2       | 0 | 3                       | 0  |  |
|           | 203          | Development    |                    |        | 5 |         |   |                         |    |  |
| 4         | HRM          | Human          | CCC                | 7      | 4 | 2       | 0 | 3                       | 0  |  |
|           | 204          | Resource       |                    |        | _ |         |   |                         |    |  |
|           |              | Planning       |                    |        | 5 | i       |   |                         |    |  |
| 5         | HRM          | Compensation   | CCC                | 7      | 4 | 2       | 0 | 3                       | 0  |  |
|           | 205          | Management     |                    |        | 5 |         |   |                         |    |  |

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# THIRD SEMESTER

| S.         | Sub. | Course Title   | Course   | Credit    | Contact Hours Per week                           |   |   | EoSE<br>Duration (Hrs.) |   |  |
|------------|------|----------------|----------|-----------|--|---|---|-------------------------|---|--|
| No.   Code |      |                | Category |           | ET   |   | P | Thy.                    | P |  |
|            |      |                |          | 8         | 6  | 3 | 0 | 3                       | 0 |  |
| 1          | HRM  | Personniance   | CCC      | · · · · · |  |   |   |                         |   |  |
|            | 301  | Mgt. System    |          | 7         | 4  | 2 | 0 | 3                       | 0 |  |
| 2          | HRM  | Organizational | CCC      | /         | 5  |   |   |                         | • |  |
| _          | 302  | Development_   |          | ļ         |  | 2 | 0 | 3                       | 0 |  |
| 2          | HRM  | Human          | CCC      | 7         | 13   |   |   |                         |   |  |
| _          | 303  | Resource       |          |           | 5  |   |   |                         |   |  |
|            |      | Development    | <u> </u> | ļ         | <del>                                     </del> | 2 | 0 | 3                       | 0 |  |
| 4          | HRM  | Strategic      | CCC      | 7         | 1  | 2 |   |                         |   |  |
| -1         | 304  | Leadership     |          |           | 13   |   | 0 | 3                       | 0 |  |
| 5          | HRM  | Business       | CCC      | 7         | 1-4-   | 2 | 0 |                         |   |  |
| J          | 305  | Research       |          |           | 15   |   |   |                         |   |  |
|            |      | Methods        |          |           |  |   | 1 |                         |   |  |

# FOURTH SEMESTER

| S. Sub. Course Title No. Code |                   |  | Course<br>Category | Credit |     | act Hou<br>r week | EoSE<br>Duration<br>(Hrs.) |      |   |
|-------------------------------|-------------------|--|--------------------|--------|-----|-------------------|----------------------------|------|---|
|                               |                   |  |                    |        | E - | T                 | P                          | Thy. | P |
| 1                             | HRM<br>401        | International<br>Human Resource            | CCC                | 8      | 6   | 3                 | 0                          | 3    | 0 |
| 2                             | HRM<br>402        | Management Strategic Human Resource        | CCC                | 7.     | \$  | 2                 | .0                         | 3    | 0 |
| 3                             | HRM               | Development Mgt. Compensation &            | CCC                | 7      | 45  | 2                 | 0                          | 3    | 0 |
| 4                             | HRM<br>404        | Reward Mgt. Human Resource Information     | CCC                | 7      | 5   | 2                 | 0                          | 3    | 0 |
| 5                             | HRM               | System Contemporary                        | CCC                | 7      | 4   | 2                 | 0                          | 3    | 0 |
| 6                             | 405<br>HRM<br>421 | Issues In HRM Project Report and Viva-voce | PRJ                | 8      | -   | -                 | 12                         | -    | 1 |

# HRM 101 -Human Resource Management (Principles and Practice)

Meaning, Scope, Objectives and Functions of Human Resource Management. Role of Personnel Department. Human Resource Policies and Principles. Human Resource Planning, Recruitment, Selection, Placement and Induction. Job Analysis, Job Description, Job Specification and Job Evaluation. Performance Appraisal and Merit Rating.

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Employee Motivation: Content and Process theories of Motivation (Maslow, Mcgrrgor, Herzberg, McClland and V.H. Vroom). Job Enrichment and Job Enlargement Employee Communication. Employee Discipline. Leadership and Morale. Informal Relations and Group Dynamics. Management of Conflicts.

#### HRM 102 - Organisational Change

Organisational Change: An Overview. Models of Change. Change and its Impact. Organisational Culture and Change A Systematic Approach to Making Change.

Managing Change: Concept, Process and Key Roles of Organisational Change.

Managing Resistance to Change and Effective Implementation of Change. Role Approaches and Skills of Manager as Agent of Change. Training for Trainers

#### HRM 103- Labour Economics and Labour Welfare

Indian Labour: Chief Characteristics and Economic Background. Sources of Supplyl of Labour in Indian Industries. Labour Problems. Migration, Absenteeism, Labour Turn-over, Housing and Indebtedness. Industrialisation and its Effect. Industrial Efficiency. Wage Policies and Fringe Benefits. Labour Administration, I.L.O. and Indian Labour.

Labour Welfare: Principles, Objects, Scope and Theories. Appointment, Functions and Role of Labour Welfare Officer. Welfare Fund and Its Uses. Agencies of Labour Welfare in India. Major Welfare Plans in India, Recommendations of National Commission on Labour.

#### HRM 104- Industrial Relations and Social Security

Parties to Industrial Relations, Changing Pattern of Industrial Relations. Industrial Disputes - Causes and Effects, Machinery for Prevention and Settlement of Industrial Disputes; Workers Orcganisations — Main Features and Problems. Employees Organisations — Main Features, Problems and Remedies, Recent Trends in Trade Union Movements in India. Employers Organisation and Their Role.

Nature, Scope and Process of Collective Bargaining, Collective Bargaining in India, Progress and Pre-requisits for Success. Workers Participation in Management.



Social Security-Need and Importance, Laws Relating to Social Security. Workmen's Compensation Act, 1923; ESI Act, 1948; Provident Fund and Misc. Act, '1952 (Main Provisions).

#### HRM 105 - Labour Laws in India

Factory Act, 1948; Industrial Employment (Standing Order) Act, 1936; Trade Union Act, 1926; Industrial Disputes Act, 1947; Payment of Wages Act, 1936; Minimum Wages Act, 1948; Payment of Bonus Act, 1952: Maternity Benefit Act, 196

#### HRM 201- Management Concept and Organizational Behavior

Concept, Nature, Scope and Functions of Management. Planning: Process, Objectives and Types of Plans, Strategic Planning Decisions Making: Elements, Process and Techniques. Organisation Structure: Determinants, Forms, Span of Management and Determinants. Authority and Power, Communication: Meaning and Types, Communication Channels, Barriers and Break Down in Communication, Effective Communication. Control: Process, Requisites and Techniques.

Organisational Behaviour: Meaning, Basic Assumptions, Significance, Scope and Limitations. Motivation: Nature, significance and theories. Leadership: Functions of Leader, Approaches and Leadership Styles. Interpersonal Relations and Group Dynamics. Organisational Conflicts, Corporate Culture and Corporate Ethics. Organisational Health.

#### HRM 202- Designing Organizational Structure

The Organisation and Its Environment: Organisations and Organisational Effectiveness. The Evolution of Organisation Theory Organisational System in the Global Environment. Organisational Effectiveness and Its Measurement. Organisation as a System: Foundations of Organisation Structure. Dimensions of Organisation Structure. Strategic Organisation Design. Job and the Design of Work: Job and the Design of Work. Basic Challenges of Orcganisational Design. Organisational Change. Organisational Conflict and Inter-group Behaviour. Organisational Power and Politics. Strategy and Structure for the Future: Leadership and Empowerment. Building a Leaning Organisation. Knowledge Management.

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Organisational Revitalisation and Emotional Intelligence: Creating and Managing Organisational Culture: Creating and Managing Organizational Culture. Ethical Values in Organisation. Corporate Governance. Social Responsibility of Business.

#### HRM 203- Training and Development

Concept of Training. Role, Need and Importance of Training. Types of Training. Role of Stakeholders in Training. Principles of Adult Leaning. Understanding the Process of Leaning in a Training Programme. Developing an Integrated Approach to Leaning in Training Programme. Training Needs Assessment (TNA). Levels of Training Needs. Designing Training Programmes. Training Programme Delivery. Methods of Conducting Training. Developing Audio-visual Materials. Characteristics of High-Impact Course Material. Measuring Impact of Training. Training for Trainiers.

#### HRM 204 - Human Resource Planning

Human Resource Management. Human Resource Policies and Strategies. Strategic Human Resource Planning. Human Resource Planning. Human Resource Planning Process. Productivity, Technology and HRP. Job Analysis, Description and Job Evaluation. HRP, Recruitment, Selection and Induction. Career Planning., Development and Succession Planning. Training and Performance Appraisal. Skills and Multi Skilling. HRP, Transfer, Promotions and Job Rotation. Human Resource Costs. Human Resource Accounting and Audit. Emerging Trends and Issues in HRP.

#### HKIVI 205 - Compensation ivianagement

Introduction. Objectives of Compensation Management. Concept and Nature of Compensation. Compensation Plans, Policy and Programs. Background Theories and Equity Concept. Competitive Imperatives Influencing Compensation. Diagnosis and Benchmarking. Compensation Payment Systems. Compensation Designing. Job Analysis, Job Description and Job Evaluation. Designing Compensation. Designing Components of Compensation Structure. Benefits and Services. Compensation Designs for the Executive Class of HR. Compensation Practices in Private and Public Sector Organisations. Compensation Process of MNCs. Compensation Management. Managing Motivation and Incentives. Implementing

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and Improving Compensation. Wage and Salary Fixation Machinery. Legislation to Control Compensation. Tools of Compensation Management.

## HRM 301 - Performance Management System

Changing Business Paradigms and Importance of Excellence in Performance. Conceptual Aspects and their Linkages with Performance Management. From HRM to Building Human Capital for Excelling Performance. Historical Perspective of Performance Management System. Performance Management System: The Past and the Future. Performance Management Basic Theories — Systems and Processes. Annual Performance Appraisal System. Performance and HRD. Performance Recognition and Performance — Based Reward System. Building Performing Culture — Creating Performing Organization to meet Current and Future Challenges.

Relevant Performance Related Concepts. Benchmarking. Six Sigma. Competency Mapping. Marching. Balanced Scorecard. Coaching and Mentoring. Pygmalion Effect. Job Analysis.

Performance Appraisal Formats Practised by Corporates. Competency — Based Balanced Scorecard. Excel Awards Scheme. Performance Based Compensation Structure. Performance Improvement. Restructuring Incentive Scheme.

## HRM 302 - Organisation Development

Organisation Development: Introduction, History, Nature, Characteristics Assumptions and Values.

Components: Meaning, Need and Importance, Nature, Overview, Diagnostic, Action and Process of OD, Organisational Interventions.

OD Interventions: Planned Intervention: Conflict and Conflict Resolution. Laboratory Method, Team Development, Intergroup Building, Personnel, Interpersonal and Group Process Interventions, Comprehensive Intervention: Survey Feedback, Likert's System and Grid, OD Contingency Model.

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Role Approaches and Skills of Manager as Agent of Change. Steps Leading to Successful OD Programme and Organisational Effectiveness. Possible Reasons of failure.

#### HRM 303 - Human Resource Development

Conceptual Framework, Issues in HRD, HRD Multidimensional and New Concept, Objects of HRD, HRD and HRM, Agents of HRD, Strategy for HRD, HRD Culture, Mechanism and Subsystems of HRD, HRD Barriers Frame-work of HRD.

Organisation and Development, OD Interventions, MBO, Transactional Analysis, Grid Training Process, T-Group Training, Objects and Importance of Training, Methods of Training, Training Budget, Infrastructure and Facilities, Evaluation and Appraisal of Iraining, Executive — Development, Career Advancement, Career Fianning, Succession Planning and Counseling, Feedback. HRD in India-Recent Scenario, HRD in Different Sectors.

#### HRM 304- Strategic Leadership

Understanding Strategy and Strategic Leadership. Becoming a Strategic Leader. Leaders Paradigm. Understanding Orcganizational Theories. Understanding Human Behaviour to Lead. Understanding Business Dimensions. Leading with Values. Leadership vs. Managing. Leader as a Coach. Emotional Intelligence for Strategic Leadership. Spirituality: The Emerging Context for Business Leadership. Leaders' Competencies. Effective Leadership. Using Six Sigma to Drive Operational Excellence. Commandments for Excellent Leadership.

#### HRM 305- Business Research Methods

Meaning and Objectives of Research, Need and Importance of Research in Business. Types of Research, Problems in Social Science Research. Identification of Research Problem. Framing of Hypothesis. Research Design – Important Concepts. Sampling Design-Steps.

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Collection of Data: Primary and Secondary Sources. Questionnaire and Codes Schedule, Interviews and Code, Observation Scaling: Importance and Techniques Editing, Coding, Classification and Tabulation. Hypothesis Testing: Pragmatic and Non-Pragmatic, Methods. Interpretation and Report writing. I ayout of Research Report.

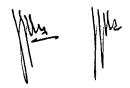
Use of Statistical Devices in Research. Intraploation and Extrapolation. Analysis of Variance. Simple Regression and Correlation. Probability and Probability Distribution. Business Forecasting. Time Series. Decision Theory.

## HRM 401- International Human Resource Management

Introduction: Overview. Organisational Structure in MNC and International Dimensions of HRM. International Staffing. Compensation and Benefits. Training and Development. Performance Management in International Organisations. Expatriation and Repatriation. Industrial Relations. Sustaining International Business Operations. Managing People in International Context. Indian Multinational Companies. Issues, Challenges and Theoretical Developments. Cultural Dimensions.

# HRM 402- - Strategic Human Resource Development Management

Human Resource Management and Development Strategies. Meaning of Strategic HRD Management. HRD Functions and their Linkages to Business Goals. Strategic Approach in Industrial Relations. HRD as a Profession. HRD Assessment and Audit. Electronic Human Resource Management (E-HRM). E-Selection and Recruitment. Virtual Learning Organization. E-Performance Management and Compensation Design. Development and Implementation of HRIS. Designing of HR Portals. Issues in Employee Privacy. Cross-Cultural HRM. Domestic vs International HRM (IHRM). Cross-cultural Educational and Training Programmes. Building a Multicultural Orcganization. Cross-border Merger, Acquisition and Repatriation. Current Challenges in Outsourcing Career and Competency Development. Concept of Career and Career Planning. Managing Career Plateau. Strategic Knowledge Management. Competencies and Career Management and Competency-based



Compensation. Employee Development. Coaching. Counselling. Employees Health and Welfare Programme. Work-related Stress. Self-management and Emotional Intelligence.

#### HRM 403 Compensation and Reward Management

Conceptual Dimension of C & R and its Emerging Trends, including the Concept of three P-Compensation System. Theoretical Base — Both Economic and Behavioral. Micro and Macro Perspectives of C & R. Traditional and Emerging Pay Structures. Performance Linked Compensation and Variable Compensation. Managerial Pay including CEO's Compensation. Expatriate Compensation. Tax Plan etc.

#### HRM 404- Human Resource Information System

Management Information System: An Introduction, Historical Background, Status of MIS in Organisation, Framework for Understanding MIS.

Information Needs and Economics Growing Need for Information Data, Information from Data, Information Economics.

Systems view, Role of MIS at various Management levels, Structure of MIS, Information Network and Essentials of MIS.

Managing Human Resource Information System (HRIS): Organising data, Personnel Audit and Personnel Research. Computer Applications in HRM (uses and trends).

Uses of HRIS and HRD with special reference to performance appraisal, training need Identification and Career Planning.

#### HRM 405 - Contemporary Issues in HRM

An Introduction to Globalization: Meaning, Globalisation and its Implications for HRD. Globalization and work force diversity in different Organisations (including MNCS).

Work Organisations in 21<sup>st</sup> Century: Changing World, Changing Attitude, Feelings about Jobs, Organisations and People.

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Career Development and Stress ivianagement of Stress-Conflict and Cooperation in Organisations.

Culture and Technology. Creativity 'n Organisations and Organisational Effectivenss.

Ethics an Organizations: Basic Need and Importance, Influence of Power and Politics. An overview about Indian ethos in HRM and its Relevance to Present Scenario.

## HRM 421 - Project Report and Viva-voce

Project Report: 50 Marks Viva voce: 50 Marks

Every student shall submit a Project Report after Summer vacation of Part-I on appropriate topic under the supervision of a faculty member and face a viva-voce at the end of theory papers.

11/23/9/11